

Credit Tracking on OASIS

In the navigation links at the top, hover over "Order/Credit Tracking" and click "Credit Tracking"

My Account Sign Out Cart  0



Product Search Place Order Order/Credit Tracking Claims & Returns Generate Reports Document Request Access Code Status Sales Rep Locator

Order Tracking

Credit Tracking



“Recent Credit Memos” from the last 3 months
is the default search option.
Click “Search” to view the list.

Credit Tracking

To view all credit memos up to 3 months old, search by "Recent Credit Memos".
To find specific credit memos within the last 24 months, use the other "Search By" options.

Search By

Recent Credit Memos



From:

10/04/2021



To:

01/04/2022



Search

Clear



All credits from the last 3 months will be displayed.
Click on the Credit Memo # to view the details.

Bill-To: F
America
Ship-To:
AVENUE

Account #:


Account #:


Credit Memo #	Claim / PO#	Date	Type	Total Lines	Total Units	Amount
16568168	2094-8820	Dec 22, 2021	Return Adjustment - Credit	5	128	\$6,963.92
16418089	2094-8415	Nov 5, 2021	Return Adjustment - Credit	4	39	\$2,486.40
16418116	2094-8415	Nov 5, 2021	Return Adjustment - Credit	2	26	\$1,798.96
16414521	2094-8414	Nov 4, 2021	Return Adjustment - Credit	2	11	\$413.39
16414623	2094-8414	Nov 4, 2021	Return Adjustment - Credit	6	29	\$2,664.71

To find a specific credit, you can search by Claim/Chargeback Number, Credit Memo Number, Containing ISBN and Referencing Invoice Number.

Search By

Recent Credit Memos ▼

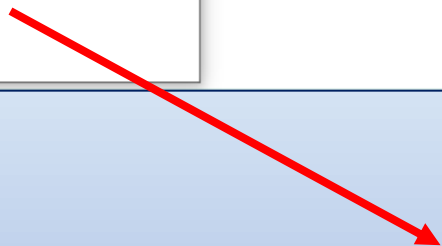
From: 10/04/2021 

To: 01/04/2022 

Search

Clear

- Recent Credit Memos
- Claim/Chargeback Number
- Credit Memo
- Containing ISBN
- Referencing Invoice Number



- Recent Credit Memos
- Claim/Chargeback Number
- Credit Memo
- Containing ISBN
- Referencing Invoice Number

Top of the Credit Details page

Click the “Request Document” button to get a copy of the credit memo.

Credit Details


Memo#	16496554	Bill-To Address	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim
Claim/Chargeback/PO#	403	Account#	
# Cartons	0	Ship-To Address	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim
# Pallets	0	Account#	-----
Returned Via	UPS		
Date	Overstock		
Reason	NA		
Subtotal	\$4,624.73		
Shipping/handling charges	\$0.00		
Tax	\$0.00		
Total	\$4,624.73		

Bottom of the Credit Details page.

Click the Invoice Number to view the original invoice information.

Units Claimed		Units Received		Units Credited		Units Forwarded		Units Denied	
27		27		27		0		0	

Seq Number	Title	Author	ISBN	Invoice Number	Qty Received	Qty Credited	Price	Discount	Amount	Qty Not Credited	Reason
1	Evolutionary Analysis, 5/e	Herron & Freeman	9780321616678	1482829	2	2	134.99	0.00%	269.98	0	
2	THINK Communication, 3/e	Engleberg & Wynn	9780205944507	1482829	2	2	134.99	0.00%	269.98	0	
3	Introduction to Data Mining, 2/e	Tan & Karpatne	9780133128901	1482829	2	2	134.99	0.00%	269.98	0	

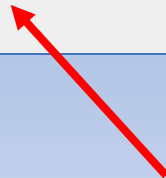


Need help?

Do you need help using OASIS?
On the Home Page, click the “OASIS Technical Support”
link to submit your questions.

OASIS User Guide & Technical Support

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- **OASIS Technical Support**



Thank you for
using OASIS!