

Order Tracking on OASIS including: [Invoice Request](#) [Return Request](#) [Backorder Cancellation](#)

In the navigation links at the top, hover over "Order/Credit Tracking" and click "Order Tracking"

My Account Sign Out Cart 0



Product Search Place Order Order/Credit Tracking Claims & Returns Generate Reports Document Request Access Code Status Sales Rep Locator

Order Tracking

Credit Tracking



All orders from the last 3 months will be displayed automatically.
Click on the PO# or Order # to view the details.

Order Tracking

Search By: ▼

Purchase Order Number * **Required*

Containing ISBN

Bill-To: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut
Ship-To: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut

Account #:

Account #:

PO #	Order Date	Order Method	Total Items	Total Units	Order / Reference #	Status
02160-0006345	November 18,2021	EDI	1	99	45829195	OPEN
2160-3383	November 01,2021	Online	1	1	45758108	FILLED
2160-3371	November 01,2021	Online	1	1	45757376	FILLED
02160-0006190	September 22,2021	Online	1	12	45475876	FILLED
02160-0006203	September 13,2021	EDI	1	2	45278500	CANCELLED

To look for a specific order, you can search by Purchase Order, Invoice, Delivery, or Order/Reference numbers, Containing ISBN or All Orders within a date range.

Order Tracking

Search By

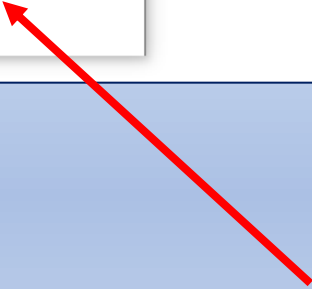
Purchase Order Number **Required*

Containing ISBN

Search

Clear

- Purchase Order Number
- Invoice Number
- Delivery Number
- Order / Reference Number
- Containing ISBN
- All Orders
- E-Access Codes



On the “Order Detail” page, check order status and other info.
 If something has shipped, click the link in the
 “Qty Closed/Invoiced” column to view the shipment details.

< Order Detail

Order Summary

Reference Number:	0044505868	Bill-To Address:	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim
Order Number:	44505868	Bill-To #:	
Order Date:	08/24/2021	Ship-To Address:	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim
P.O. Number:	02160-0005991	Ship-To #:	
Credit Card (last 4 digits):		Ship-To Attention:	
Cancel BackOrders Date:		Source	EDI
Future Ship Date:		Status	FILLED
Promotion Code: ⓘ		Order Instructions	
Shipping :	BESTWAY		
First Name:			
Last Name:			
Email Address:			
Phone Number:			
Total Lines	1		
Total Units	15		

Click the link in the "Qty Closed/Invoice#" column below to view Shipment Details.

Seq	ISBN	Title/ISBN	Author	List Price	Discount	Qty Ordered	Qty Closed/Invoice No	To Be Shipped
1	9780132944915	50 Literacy Strategies: Step-by-Step, 4/e	Tompkins & Tompkins	\$39.99	32.00%	15	Shipped 15/15192980	

On the Shipment Detail page, review all items in the shipment.
Click the link in the “Qty Shipped” column to view parcel and tracking info.

< Shipment Detail

SHIP TO
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SHIP TO ACCOUNT NUMBER

[Request Document](#) [Request Return](#)

P.O. Number 02160-0005991	Total Lines 1	Source EDI	Status FILLED
Order Date Aug 24, 2021	Total Units 15	Order Number 0044505868	Delivery Number 483001824

Invoice Information

Invoice Number	Shipment Date	PO Number	Cartons	Weight(LBS)	Freight Terms	Shipped Lines	Shipped Units	Invoice Total	Status
15192980	08/25/2021	02160-0005991	1	13.50	THIRD_PARTY_PAY	1	15	Net Product: \$407.85	Shipped

Title Information

Click the number in the "Qty Shipped" column below to view Delivery Summary.

ISBN	PO Number	Title	Author	Price	Discount	Qty Ordered	Qty Shipped
9780132944915	02160-0005991	50 Literacy Strategies: Step-by-Step, 4/e	Tompkins & Tompkins	\$39.99	32.00%	15	15

On the Delivery Summary page, see tracking #s and link to parcel details. Click the tracking # link to view real-time tracking on the carrier website.

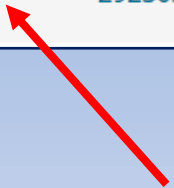
Home > Delivery Summary

Invoice Number	Shipment Date	PO Number	Cartons	Weight(LBS)	Freight Terms	Shipped Lines	Shipped Units	Invoice Total	Status
15192980	08/25/2021	02160-0005991	1	13.50	THIRD_PARTY_PAY	1	15	Net Product: \$407.85	Shipped

Delivery Information

If a tracking number is listed, but the carrier has not yet posted shipping information, you will get a message that there is no record of the tracking number.

Tracking Number/ Pro Number	Parcel ID	Signature	Parcel Weight(LBS)	Parcel Qty	Status	Date	Carrier
1Z6W418A0278613153	292363829279828		13.50	15	SHIPPED	08/25/2021	UPS



Request a copy of an Invoice

Click the “Request Document” button to get a copy of this invoice from the “Document Request” page

← Shipment Detail

SHIP TO

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SHIP TO ACCOUNT NUMBER



Request Document

Request Return

P.O. Number	Total Lines	Source	Status
02160-0005991	1	EDI	FILLED
Order Date	Total Units	Order Number	Delivery Number
Aug 24, 2021	15	0044505868	483001824

Invoice Information

Invoice Number	Shipment Date	PO Number	Cartons	Weight(LBS)	Freight Terms	Shipped Lines	Shipped Units	Invoice Total	Status
15192980	08/25/2021	02160-0005991	1	13.50	THIRD_PARTY_PAY	1	15	Net Product: \$407.85	Shipped

Title Information

Click the number in the "Qty Shipped" column below to view Delivery Summary.

ISBN	PO Number	Title	Author	Price	Discount	Qty Ordered	Qty Shipped
9780132944915	02160-0005991	50 Literacy Strategies: Step-by-Step, 4/e	Tompkins & Tompkins	\$39.99	32.00%	15	15

Request Authorization for Return (RMA)

Click the “Request Return” button to view the details of this invoice on the “Request an RMA” page

← Shipment Detail

SHIP TO

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SHIP TO ACCOUNT NUMBER

Request Document

Request Return



P.O. Number 02160-0005991	Total Lines 1	Source EDI	Status FILLED
Order Date Aug 24, 2021	Total Units 15	Order Number 0044505868	Delivery Number 483001824

Invoice Information

Invoice Number	Shipment Date	PO Number	Cartons	Weight(LBS)	Freight Terms	Shipped Lines	Shipped Units	Invoice Total	Status
15192980	08/25/2021	02160-0005991	1	13.50	THIRD_PARTY_PAY	1	15	Net Product: \$407.85	Shipped

Title Information

Click the number in the “Qty Shipped” column below to view Delivery Summary.

ISBN	PO Number	Title	Author	Price	Discount	Qty Ordered	Qty Shipped
9780132944915	02160-0005991	50 Literacy Strategies: Step-by-Step, 4/e	Tompkins & Tompkins	\$39.99	32.00%	15	15

Backorder Cancellation

To cancel backordered items, click the “Request cancellation” button on the “Order Detail” page

< Order Detail

Order Summary

Reference Number: 2001127077 Bill-To Address:
Order Number: 45848298
Order Date: 11/29/2021
P.O. Number: LW21344

[Request cancellation](#)

Seq	ISBN	Title/ISBN	Author	List Price	Discount	Qty Ordered	Qty Closed/Invoice No	To Be Shipped
1	9780135557471	Modified Mastering Chemistry New Design for Chemistry: An Introduction to General, Organic, and Biological Chemistry for Palm Beach State College Standalone Access Card, 1/e	Timberlake & Timberlake	\$95.20	Net	5	Shipped 5/16493153	
2	9781323741337	Visual Anatomy & Physiology BSC 2085 Package Palm Beach State College, 1/e i This product is non-returnable.	OBER & Martini	\$110.67	Net	6	Shipped 6/16501410	
3	9781323751824	Visual Anatomy & Physiology Lab Manual, Main Version Package Palm Beach State College, 1/e i This product is non-returnable.	SARIKAS & SARIKAS	\$68.25	Net	33	Shipped 27/16517170	B/O :18



All items that can be cancelled will be listed.

Select the items to be cancelled and click “Cancel Selected Items”.

Partial cancellations cannot be made on OASIS.
Contact Customer Service directly for assistance.

Cancel Order


Select All / Clear All **Cancel Selected Items**

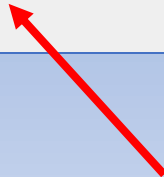
Seq	ISBN	Title/ISBN	List Price	Discount	Cancellable Qty	To Be Shipped	Select to cancel	Cancel Status
3	9781323751824	Visual Anatomy & Physiology Lab Manual, Main Version Package Palm Beach State College, 1/e  This product is non-returnable.	\$68.25	Net	18	Backorder	<input checked="" type="checkbox"/>	
4	9781323819289	Visual Anatomy & Physiology Lab Manual Package Palm Beach State College, 1/e  This product is non-returnable.	\$100.00	Net	8	Backorder	<input type="checkbox"/>	

Need help?

Do you need help using OASIS?
On the Home Page, click the “OASIS Technical Support”
link to submit your questions.

OASIS User Guide & Technical Support

- **New!** You can now place orders by uploading your Purchase Order.
- [OASIS step-by-step instructions](#) 
- [OASIS User Guide & Video Tutorial](#)
- [OASIS Technical Support](#)



Thank you for using OASIS!