

Pearson Higher Education Returns Policy for Physical Products

NOTE: New Returns Address as of May 2022:

Pearson Higher Education Returns Facility
5536 West 74th Street
Indianapolis, IN 46268

Returns must be accompanied by a valid Return Materials Authorization (RMA):

On OASIS, go to "Claims & Returns" to "Request an RMA".

See detailed instructions under "Resource Center" in the "OASIS User Guide".

Making the return:

There can only be a single valid RMA number per box. This means a single box cannot have items with multiple RMA numbers inside.

However, the same RMA number can be used across multiple boxes as long as each box is marked with the number of boxes (e.g., box 1 of 5, box 2 of 5, and so on).

View the complete policy here:

<https://www.pearson.com/en-us/legal-information/business-purchasers-terms.html>