

# Registering to use OASIS

Go to oasis-b2b.pearson.com and, under “New User”, click “Set up your online account”

**Pearson**

**OASIS**  
Order And Shipment Information System

## Welcome to Pearson OASIS

OASIS makes it easy to place and track orders, track credits, check price and availability, file claims, generate custom reports and more!  
This site serves Business and School customers who have an account with Pearson.

**Login**

User ID \* *\*Required*

Password \*

[Forgot Password?](#)

**Login**

**New User** [Need Help?](#)

**Set up your online account**

**Existing Order**

**Check your order status**

Select your role in learning:

Only Bookstores/Government/Businesses, etc can register. Your organization must have an established account with Pearson to use OASIS.

Students/Parents, Instructors and K12 customers are directed to the correct website specifically for them.

## Let's start creating your OASIS account

Please select one of the following options that best describes your role in learning.



Students / Parents



Instructor / Educators



K-12 Institutions



Bookstores / Government /  
Businesses / All Others



# Fill out the registration form starting with Personal Details

**Let's collect a few details to match your existing Pearson account**

This information will be used to verify your account and set up your online user ID for easy order management and account access.

**Personal Details**

First Name \* *\*Required* Last Name \*

Email Address \* Confirm Email Address \*

Company / School Name \* Position / Title

Phone Number \* Ext.

Address Line 1 \* Address Line 2

Town / City \* State / Province \*

Zip / Postal Code \* Country / Region \*

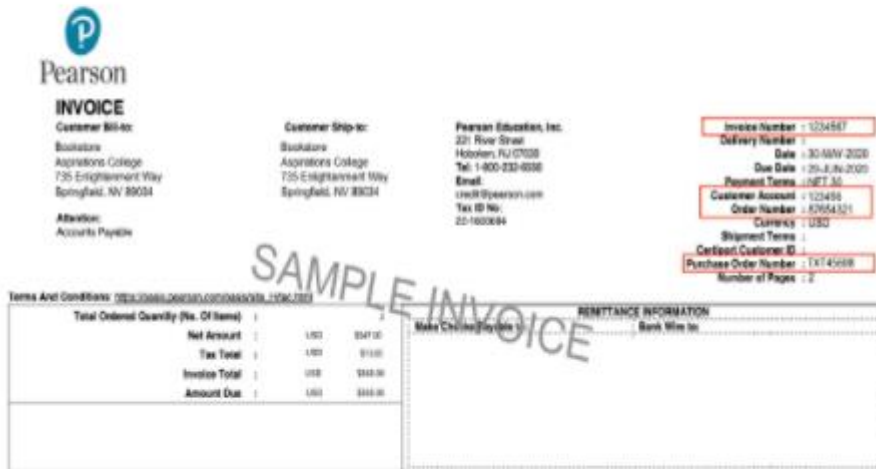
United States of America

# Account Details are next.

To expedite your registration, provide a recent Invoice or Order Number.

## Account Details

Please provide one or more of the following numbers from a recent Pearson Invoice. \*



The image shows a sample Pearson invoice with various fields highlighted in red boxes. The invoice includes the Pearson logo, customer and ship-to information, and a table of items. A large 'SAMPLE INVOICE' watermark is overlaid on the document.

Customer Bill-to:		Customer Ship-to:		Pearson Education, Inc.	
Bookstore	Aspirations College	Bookstore	Aspirations College	221 River Street	Hoboken, NJ 07030
735 Enlightenment Way	Springfield, NY 13034	735 Enlightenment Way	Springfield, NY 13034	Tel: 1-800-232-6338	
Attention: Accounts Payable				Email: credit@pearson.com	Tax ID No: 22-1603694

Invoice Summary		Remittance Information	
Invoice Number	1224567	Make Checks Payable to	Bank Wire to
Delivery Number			
Date	30-06-2020		
Due Date	25-08-2020		
Payment Terms	NET 30		
Customer Account	122456		
Order Number	82954321		
Comments	1230		
Shipment Terms			
Client/Customer ID			
Purchase Order Number	1X14568		
Number of Pages	2		

Invoice Number

Order Number

[I don't have Invoice Number or Order Number](#)

[I don't have a Pearson account or Invoice](#)

Click on image to enlarge

If you don't have an invoice or order number, enter your Account Number, a recent Purchase Order Number or your SAN

### I don't have Invoice Number or Order Number

Please provide one or more of the following numbers from a recent Pearson Invoice.

Account Number

Purchase Order Number

SAN (optional, to verify your account quicker)

Save


## Create a User ID and select your Account Type

**User Account & Preferences**

Create a User Id \*

Account Type \*

Please select 

- Business / Corporation
- College / University (not the bookstore)
- College Bookstore
- Institution / Proprietary / For Profit School
- Library
- Local, State, Federal Government
- Reseller
- Trade / General Bookstore
- Training Center
- Wholesaler

If you get this message, that means someone else already has that ID. Please choose something different.

*Username already exists, please choose a different username*

This message means that you were successful.


*Username available for use.*

Review the OASIS and Pearson Terms and check the box.


Check the “I’m not a robot” box.

Click “Submit for Approval”.

I am confirming that I have read and agree with the [OASIS Terms of Use](#) and [Pearson Terms and Conditions](#)

I'm not a robot   
reCAPTCHA  
Privacy - Terms

**Submit for Approval**





You will receive a confirmation email noting that we have received your registration request.



Your OASIS registration request has been received.

Once the information that you provided has been reviewed and verified, you will receive an email that contains instructions on how to login to OASIS.

If you have any questions about OASIS, please email us: [oasis@pearsoncanada.com](mailto:oasis@pearsoncanada.com).

Thank you for your interest in using OASIS!

After the information that you provided has been reviewed and verified, you will receive another email with login directions.

Congrats! You can now start using OASIS!

Thank you for registering with OASIS. You now have access to our website at [oasis-b2b.pearsoncanada.ca](https://oasis-b2b.pearsoncanada.ca).

Pearson's OASIS will allow you to place & track orders, track credits, check price & availability, file claims, generate invoices, and more.

Your OASIS User ID is

Reset your password here: <https://oasis-b2b.pearsoncanada.ca/login/pw/change?token=rBujVr7I8tE7POS5ehFda3WD9f8TV45K7dHjVPUKkzT15N%2FVRruvzhGVmepXTdY5owABee>

Get the most out of OASIS! After you login, click the "OASIS User Guide & Video Tutorial" link for an overview of the system.

If you need help in using OASIS, go to [oasis-b2b.pearsoncanada.ca](https://oasis-b2b.pearsoncanada.ca) and click "Customer & Product Support" at the top of the page.

We hope you enjoy using OASIS!

Sincerely,

Pearson's OASIS Team

# Need help?

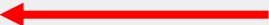
Do you need help using OASIS?  
At the bottom of any OASIS page, click the  
“Customer & Product Support” link.

[OASIS Benefits](#)[Customer & Product Support](#)[Terms & Conditions](#)[OASIS User Guide](#)[ISBN Converter](#)[Privacy Policy](#)[Pearson Support Website](#)

Click on the top line – “OASIS (Website) Technical Support” - and fill out the form.

The OASIS Administrators will respond as soon as possible.

## Customer & Product Support

- OASIS (Website) Technical Support 
- US Higher Ed Customer Service: 800-922-0579
- US Higher Ed Product Technical Support (24/7) - <https://support.pearson.com/getsupport/s/>
- Canada Customer Service: 800-567-3800
- Canada Higher Ed Product Technical Support: email [access.codes@pearsoned.com](mailto:access.codes@pearsoned.com)
- Canada Learning Services Product Technical Support: email [schooltechsupport@pearsoncanada.com](mailto:schooltechsupport@pearsoncanada.com)
- International (non-US or Canada): 210-504-3058 or 800-635-3889 or email [INTLCS@pearson.com](mailto:INTLCS@pearson.com)

# Thank you!